

MGT504 - Quiz # 3 – (Lecture # 1-33) Fall 2012

Collected, Solved and Attempted by: VU_MSBA POINEERS (SKYPE GROUP)

Question # 1 of 20

A conclusion drawn by human mind from the information after it is linked to other information and compared to what is already known is called as,

Data

Knowledge

Information

Experience

Question # 2 of 20

In which type of organizational structure, the product managers and functional managers have equal authority within the organization, and employees report to both of them.

Functional structure

Divisional structure

Matrix structure

Hybrid Structure

Question # 3 of 20

Change in the external environment causes what kind of change within the organizations under the normal circumstances?

A shift in the strategy

A change of mission

A change of staff

A change of technology

Question # 4 of 20

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Which of the following is a component of organizational design for the innovation of new product which means that each department involved with new products has excellent linkage with relevant sectors in the external environment?

Departmental specialization

Boundary spanning

Horizontal linkages

All of the above

Boundary Spanning: This component means each department involved with new products has excellent linkage with relevant sectors in the external environment

Question # 5 of 20 (Start time: 04:37:48 PM) Total Marks: 1

Which of the following is the fourth stage in the development of the organization?

Elaboration Stage

Formalization Stage

Collectivity Stage

Entrepreneurial Stage

Question # 6 of 20: Which of the following promotes flexibility and rapid response to changes in customer needs?

Hybrid structure

Vertical Structure

Horizontal Structure

None of the above

Question # 7 of 20: The complete absorption of one company by another, wherein the acquiring company maintains its identity and the acquired company ceases existing as a separate entity, is known as,

Acquisition

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Take over

Merger

Divestiture

<http://homepage.ntu.edu.tw/~yilinwu/Documents/CDLN7/Ross.%20Westenfield.%20Jaffe.%20Jordan%20Chapter%2029%20Test.pdf>

Question # 8 of 20: Which strategy most of the companies are using in responding to the globalization?

Self-directed teams

Horizontal structures

E-commerce

All of the given options

Question # 9 of 20: At which stage of organization life cycle development, a culture of team work and collaboration is promoted in the organization for solving the red tape crisis?

Entrepreneurial stage

Collectivity stage

Formalization stage

Elaboration stage

Elaboration Stage: The solution to the red tape crisis is a new sense of collaboration and teamwork. Throughout the organization, manager develops skills for confronting problems and working together

Question # 10 of 20: The modern business environment is highly dynamic and rapidly changing. Which type of decisions is being made by managers in higher percentage than the other?

Programmed decision

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Non-programmed decisions

Both have same preference

None of the above

Today's managers and organizations are dealing with a higher percentage of non-programmed decisions because of the rapidly changing business environment.

Question # 11 of 20: Which one of the following suggested that there is not one best way for doing a job and organizations must adapt to the different situations in today's uncertain environment with different techniques for their success?

Scientific management

Administrative principles

Hawthorne studies

Contingency theory

Question # 12 of 20: A large size company working throughout Europe wants to adopt a smaller company's management approach in some countries as part of its strategy. Which one of the following will be the most suited organizational size dimension for it?

Large Size Company

Bio Company / Small Company Hybrid

Small Size Company

None of the above

Another approach to creating a big company/small company hybrid is called the front/back approach. Rather than dividing the company into separate businesses, each with its own products, and customer, the company is divided into units with different roles.

Question # 13 of 20: An organization where lower level staff is involved in the process of decision making is called

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Decentralization

Centralization

Formalization

Specialization

Question # 14 of 20: Which of the following occurs when leaders from important sectors in the environment are made part of an organization?

Cooperation

Interlocking

Directorates

Affiliation

Question # 15 of 20 (Start time: 04:48:22 PM) Total Marks: 1

Henry Fayol is famous for his contribution in

Scientific management

Time and motion studies

Administration principles

Hawthorne studies

Question # 16:

Which one of the following is NOT a step in the process of ecological change?

Variation

Selection

Innovation

Ref: page 44

Retention

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Question # 17 of 20:

Which one of the following is the most common type of organizational structures in the small and medium size companies?

Geographic structure

Functional structure

Matrix structure

Horizontal structure

Question # 18 of 20:

At which stage of organization life cycle development, activities like installation of rules, procedures and development of control systems are performed?

Entrepreneurial stage

Collectivity stage

Formalization stage

Elaboration stage

Question # 19 of 20:

The approach known as the front – back approach supports which one of the following organization size dimensions?

Large Size Company

Bio Company / Small Company Hybrid

Small Size Company

None of the above

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Question # 20 of 20:

Which one of the following contingency effectiveness approaches states that the effectiveness of an organization is its ability to obtain useful and scarce resource and to manage them?

Goal Approach

Resource-Based Approach

Internal Process Approach

Stakeholder Approach

Question # 1 of 20:

Which of the following has a primary focus on the involvement and participation of the organization's members and on rapidly changing expectations, from the external environment?

Bureaucratic culture

Clan culture

Mission culture

Entrepreneurial culture

Question # 2 of 20: Who has defined 3 types of of interdependence that influence organization structure?

John Wohler

Adam Smith

James Thompson

Joan Woodward

Question # 3 of 20: An organization wants to increase the level of technical product knowledge and skill of employees through a better designed overall structure of the organizations. Which one the following structural designs will be suitable for it,

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Divisional structure

Geographic structure

Functional structure

Matrix structure

Question # 4 of 20:

Which of the following designate the ends sought through the actual operating procedures of the organization and explain what the organization is actually trying to do?

Operative goals

Strategic goals

Big goals

Technical goals

Question # 5 of 20:

Which one of the following is a mechanism of tacit knowledge management in which the individuals who are informally bound to one another for sharing their knowledge through exposure to a similar set of problems and a common pursuit of solutions?

Storytelling

Dialogue

Communities of Practice

Completed learning history

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Question # 6 of 20: Interpersonal skills of employees are most important for which type of the following business?

Service organization

Manufacturing organization

None of them

Both of them

Question # 7 of 20:

A differentiation strategy call for which approach,

Efficiency Approach

Learning Approach

Production Approach

Time Management Approach

Question # 8 of 20:

Which one of the following is a slow and step by step process of change in the organization?

Incremental change

Radical change

Business process re-engineering

None of the above

Question # 9 of 20:

CAD stands for;

Computer - accountable design

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Computer - assisted design

Computer – aided design

Computerized - aligned design

Question # 10 of 20:

Which of the following refers to rules, procedures, and written documentation, such as policy manuals and job description that prescribed the rights and duties of employees?

Formalization

Centralization

Decentralization

Personnel Ratios

Question # 11 of 20:

CEO of a large group in Pakistan wants high level of departmental coordination and decentralized decision making for the management of each SBU. Which one of the following structural designs will be best for this organization?

Geographic structure

Matrix structure

Divisional structure

Functional structure

Question # 12 of 20: The kind of knowledge that is based on personal experience, rules of thumb, intuition, and judgment that is often difficult to communicate and pass on to others is known as,

Explicit knowledge

Implicit knowledge

(also called tacit knowledge)

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General knowledge

None of the above

Question # 13 of 20 (Start time: 04:21:28 PM)

In which one of the following types of culture, Innovation, creativity and risk taking are valued and rewarded?

The Mission Culture

The Clan Culture

The Adaptability Culture

The Bureaucratic Culture

Question # 14 of 20:

Which one of the following IT applications supports in decision making at the highest management level?

Decision support systems (DSS)

Transaction Processing Systems (TPS)

Executive information system (EIS)

Management Information Systems (MIS)

An executive information system (EIS) is a higher – level application that facilitates decision making at the highest levels of management

Question # 15 of 20:

Which one of the following is an example of the internal application of information technology while using IT as a strategic weapon?

Extranets

Intranet

E-commerce

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Network structures

Question # 16 of 20: The modern computer applications like management information systems (MIS) and decision support systems (DSS) enable managers for effectively performing which one of the following management functions.

Better decisions (page 66)

Better forecasting

Better planning

Better PEST analysis

Question # 17 of 20:

A better practice with respect to code of ethics in an organization includes which one of the following,

Making it a confidential document

Making exceptions when necessary

Setting up a committee to monitor the code

Putting it on notice board

Question # 18 of 20:

Which one of the following supports continuous learning, employees' empowerment, innovation and risk taking?

Analyzer strategy

Differentiation strategy

Prospector strategy

Reactor strategy

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Question # 19 of 20:

What is the effectiveness criterion for Customers?

Financial return

Worker satisfaction

Quality of goods and services

Creditworthiness

Question # 20 of 20:

According the population Ecology view, which factor determines about the survival and failure of organizations?

Changing environment

Stable environment

Low uncertainty environment

Low – moderate uncertainty environment

Question # 1 of 20: Which of the following is a set of codified principles and regulations that described how people are required to act, are generally accepted in society, and are enforceable in the courts?

Value

Norms

Ritual

Law

Question # 2 of 20:

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Which one of the following was a contribution of Joan Woodward, who was a British industrial sociologist?

Study of services technology

Study of computer technology

Study of manufacturing technology

None of the above

The first and most influential study of manufacturing technology was conducted by Joan Woodward, a British industrial sociologist

Question # 3 of 20:

The approach known as the front – back approach supports which one of the following organization size dimensions?

Large Size Company

Bio Company / Small Company Hybrid

Small Size Company

None of the above

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Question # 4 of 20:

Which of the following is the second stage in the development of the organization?

Elaboration Stage

Formalization Stage

Collectivity Stage

Entrepreneurial Stage

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Question # 5 of 20:

Narratives based on true events that are frequently shared among organizational employees and told to new employees to inform them about an organization are known as,

Artifact

Rite

Ritual

Stories(page 87)

Question # 6 of 20:

Which of the following characterize the whole organizations, including its size, technology, environment, and goals?

Structural dimensions

Contextual dimensions

Third Dimension

None of the above

Question # 8 of 20

A legal pressure on an organization to adopt certain kinds of regulatory requirements is an example of which one of the following forces.

Mimetic force

Coercive force

Normative force

None of the above

Question # 9 of 20: Sales department of a pharmaceutical company has a fixed number of clients to whom they supply the medicines and this activity is monitored by the sales manager on daily basis. What type of departmental technology is that company using?

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Engineering technology

Non routine technology

Routine technology

Craft technology

Question # 10 of 20:

Which one of the following types of organizations is normally considered as an innovator?

An organization that brings a new product or service in the market

An organization that improves the quality of current product in the market

An organization that copies the product style of other organizations

None of the above

Question # 11 of 20 (Start time: 04:36:41 PM) Total Marks: 1

Which one of the following organizational structures is the result of IT having major impact on organizational design in the modern day organizations?

Functional structure

Matrix structure

Network structure

Divisional structure

Question # 12 of 20: In the changing external environment, CEO of a large firm wants his employees and managers to have full authority for managing their respective department and to take relevant timely decisions themselves. What will be the name of his new strategy?

Centralization

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Delegation

Formalization

Bureaucracy

Question # 13 of 20:

The amount of verbal communication is low in which one of the following,

Unit Production

Mass Production

Continuous Production

None of the above

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Question # 14 of 20 (Start time: 04:40:05 PM) Total Marks: 1

Philips Electronics has a stable market share and wants to maintain it. For this purpose, top management avoids risk taking and keeps making efforts for enhancing internal efficiency of different operations. Which of the following strategy is being used by them?

Defender

Analyzer

Prospector

Reactor

Question # 15 of 20 (Start time: 04:40:47 PM) Total Marks: 1

Which one of the following may be a characteristic of an innovative organization?

Flexibility

Empowered employees

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Absence of rigid work rules

All of the given options (page 104)

Question # 16 of 20:

An organization has recently made some change in its production process including some machine parts and redefined work flow methods for making the process efficient. What type of change is this change?

Products and services change

Strategic and structural change

Organization's Cultural change

Technological change

Question # 17 of 20

Who proposed division of labor?

Select correct option:

Jean Woodward

F W Taylor

Henri Fayol

Adam Smith

Question # 18 of 20:

Which stage of organization life cycle development is identified by departmentalization along with hierarchy of authority, job assignments and beginning of division of labour?

Entrepreneurial stage

Collectivity stage

Formalization stage

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Elaboration stage

Question # 19 of 20:

Which of the following term refers to narrative based on true events that are frequently shared among organizational employees and told to new employees to inform them about an organization?

Language

Symbols

Stories

Rites and Ceremonies

Question # 20 of 20

A manager has managed to sell few items of low quality products along with a huge stock of goods which was not possible for the customer to detect. What type of action he has taken?

Ethical but illegal

Unethical

Ethical and legal

None of the above

Question # 1 of 20: Which one of the following is a mechanism of tacit knowledge management in which the individuals who are informally bound to one another for sharing their knowledge through exposure to a similar set of problems and a common pursuit of solutions?

Storytelling

Dialogue

Communities of Practice

Completed learning history

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Question # 2 of 20

Strategic Business Unit (SBU) is an example of which type of organizational structure?

Functional structure

Divisional structure

Matrix structure

Hybrid Structure

Question # 3 of 20:

Globalization means which one of the following,

Reduction of international trade and communication barriers

Increase of international trade and communication barriers

Increase of international trade because of WTO.

Increase of international trade because of IMF

Question # 4 of 20:

Which of the following designates formal reporting relationships, including the number of levels in the hierarchy and the span of control of managers and supervisors?

Organization policy

Organization structure

Organization environment

Organization reputation

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Question # 5 of 20:

NTMA stands for which of the following?

Neutral Technical and Manufacturing Association

National Tooling and Machining Association

National Textile and Manufacturing Association

Nottingham Training and Matching Association

Question # 6 of 20:

Which one of the following may be the best description for a learning organization?

An organization where lot of training takes place

An organization where employees are aligned with business strategy

An organization which develops a culture of constant learning from the past experiences

None of the above

Question # 7 of 20:

For which type of culture, managers tend to be somewhat isolated, political and bureaucratic and as a result, they do change their strategies quickly to adjust for taking advantage of changes in their business environments?

Adaptive Corporate Culture

Unadaptive Corporate Culture

None of the above

Both of the above

Question # 8 of 20:

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Which of the following represents the organization's reason for existence?

Mission

Goal

Strategy

Task

page 14

Question # 9 of 20:

Initial application of computer technology was based on the notion of machine room efficiency. These systems which automated organizations' day to day business transaction became known as,

Executive information system (EIS)

Decision support systems (DSS)

Transaction Processing Systems (TPS) Page 66

Management Information Systems (MIS)

Question # 10 of 20:

Which of the following structure promotes a focus on teamwork and collaboration?

Hybrid structure

Vertical Structure

Horizontal Structure

None of the above

Question # 11 of 20:

Who proposed division of labor?

Jean Woodward

F W Taylor

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Henri Fayol

Adam Smith

Question # 12 of 20:

What is the set of values, guiding beliefs, understandings, and ways of thinking that is shared by members of an organization and taught to new members as correct?

Culture

Job Satisfaction

External Environment

Organization Life Cycle

Question # 13 of 20:

Organizational culture exists at two levels the artifacts and observable behaviors. Which of the following is example of artifacts?

Values

Assumptions

Thought processes

Stories

Question # 14 of 20 (Start time: 05:15:51 PM)

Which of the following provides members with a sense of organizational identity and generates a commitment to beliefs and values that are larger than themselves?

Tradition

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Custom

Norms

Culture

Question # 15 of 20:

Which of the following is a component of organizational design for the innovation of new product which means that technical, marketing and production people share ideas and information and the decision to launch a new product is ultimately a joint decision among all three departments.

Departmental specialization

Boundary spanning

Horizontal linkages

None of the above

Question # 16 of 20:

TPS stands for;

Transaction proceeding systems

Transformation processing systems

Transaction processing systems

Transformation production systems

Question # 17 of 20

At which stage of organization life cycle development, organization faces a temporary decline and needs revitalization for proper alignment with its environment? Top management is often replaced at this stage.

Entrepreneurial stage

Collectivity stage

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Formalization stage

Elaboration stage

Question # 18 of 20

Which of the following pair refers to the levels of organizational culture?

Visible artifacts and observable behaviors

Invisible artifacts and observable behaviors

Visible actions and observable beliefs

All of the given options

Question # 19 of 20:

A company is having many departments with an organic structure, extra level of coordination, planning and forecasting in a risky market. Under which one of the following frameworks this company is operating.

Low - moderate uncertainty environment

High - moderate uncertainty environment

Low uncertainty environment

High uncertainty environment

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Question # 20 of 20: In which type of organizational structure, the company outsources most of its departmental work to outside companies or sub contractors and is mostly connected with them through the use of IT.

Functional structure

Matrix structure

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Network structure

Divisional structure

Question # 1 of 20: EIS stands for;

Executive integrated system

Executive information system

Eternal integrated system

External information system

Question # 2 of 20

What is the name of American management guru, who declared that “the fortune 500 is over” in early 1990’s?

John Wohler

Adam Smith

Peter Drucker

Joan Woodward

Question # 3 of 20:

At which stage of organization life cycle development, activities like installation of rules, procedures and development of control systems are performed?

Entrepreneurial stage

Collectivity stage

Formalization stage

Elaboration stage

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Question # 4 of 20:

A conclusion drawn by human mind from the information after it is linked to other information and compared to what is already known is called as,

Data

Knowledge page 76

Information

Experience

Question # 6 of 20:

Which is the fastest growing form of corporate networking?

Intranet

Extranet

Internet

None of the above

Networks may take many forms, but the fastest – growing form of corporate networking is the intranet, page 69

Question # 7 of 20:

Which of the following is characterized by emphasis on a clear vision of the organization's purpose and on the achievement of goals, such as sales growth, profitability, or market share, to help achieve the purpose?

Bureaucratic culture

Clan culture

Mission culture

Entrepreneurial culture

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Question # 8 of 20: A traditional structure can be maintained in an organization if there is

Stable external environment *page 13*

Unstable external environment

Political external environment

Non political external environment

Question # 9 of 20:

Which one of the following contingency effectiveness approaches states that the effectiveness of an organization is its ability to obtain useful and scarce resource and to manage them?

Goal Approach

Resource-Based Approach

Internal Process Approach

Stakeholder Approach

Question # 10 of 20:

Which one of the following was a contribution of Joan Woodward, who was a British industrial sociologist?

Study of services technology

Study of computer technology

Study of manufacturing technology

None of the above

55 page

Question # 11 of 20: Which of the following strategy is concerned with environmental threats and opportunities in an ad hoc fashion?

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Prospector

Defender

Reactor

Analyzer

14 page

Question # 12 of 20:

A lack of clarity about what will happen in the future is known as

Temporal

Predisposition

Uncertainty

Negation

Question # 13 of 20:

Which one of the following is the right definition of the word “innovation in business”?

The use of a new idea in business in a creative manner

The use of an idea which has been already used in the market

The use of old ideas for reviving in the current market

Persistence with current business ideas in the current market

Question # 15 of 20: Legal department of a large public sector organization is dealing with different legal cases and presents its performance reports to the top management from time to time. What type of departmental technology is being used in that department?

Engineering technology Lecture 16 slide

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Non routine technology

Routine technology

Craft technology

Question # 17 of 20: Which of the following is characterized by strategic focus on the external environment through flexibility and change to meet customer needs?

Bureaucratic culture

Clan culture

Mission culture

Entrepreneurial culture

Question # 18 of 20

Customers of an organization are the base for which one of the following structural designs for organizations,

Geographic structure *page 30*

Matrix structure

Divisional structure

Functional structure

Question # 19 of 20:

What type of decisions are unique, non routine and casually structured decisions that require custom made solution?

Programmed decision

Non-programmed decisions

Contingency decisions

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None of the above

Question # 20 of 20: For which type of culture, managers tend to be somewhat isolated, political and bureaucratic and as a result, they do change their strategies quickly to adjust for taking advantage of changes in their business environments?

Adaptive Corporate Culture

Unadaptive Corporate Culture

None of the above

Both of the above

Question # 1 of 20: A manager has managed to sell few items of low quality products along with a huge stock of goods which was not possible for the customer to detect. What type of action he has taken?

Ethical but illegal

Unethical

Ethical and legal

None of the above

Question # 2 of 20: What is the purpose of using the technique of corporate entrepreneurship in the organizations under the ambidextrous approach?

To produce more entrepreneurs in the organizations *page 103*

To enhance the level of innovation in the organization

To enhance the company profits through this approach

None of the above

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Question # 3 of 20:

Which one of the following structures offers flexibility to the organization in terms of having structural variation and is best suited for the organization in the rapidly changing environment?

Geographic structure

Hybrid structure

Functional structure

Divisional structure

Question # 4 of 20: Which one of the following may be the best description for a learning organization?

An organization where lot of training takes place

An organization where employees are aligned with business strategy

An organization which develops a culture of constant learning from the past experiences

None of the above

Question # 6 of 20:

Who has defined 3 types of interdependence that influence organization structure?

John Wohler

Adam Smith

James Thompson

Joan Woodward

Question # 8 of 20:

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Which one of the following will be true for a manufacturing firm?

It will be labour and knowledge intensive

It will be capital intensive

None of them

Both of them

Question # 9 of 20

Which one of the following means the radical redesigning of business processes to bring about simultaneous changes in culture, structure, and information technology that produces dramatic performance improvements?

Dual – core approach

Re-engineering

Total Quality Management

None of the above

Question # 10 of 20:

Organizational culture exists at two levels the artifacts and observable behaviors. Which of the following is example of artifacts?

Values

Assumptions

Thought processes

Stories

Question # 11 of 20

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What advantage organizations can get by adopting self-directed teams and horizontal structures?

Increased collaboration

Increased communication

Increased team work

All of the given options

Question # 12 of 20:

Which stage of organization life cycle development is identified by departmentalization along with hierarchy of authority, job assignments and beginning of division of labour?

Entrepreneurial stage

Collectivity stage

Formalization stage

Elaboration stage

Question # 13 of 20:

Which one of the following types of culture is characterized by emphasis on a clear vision of the organization's purpose and on the achievement of goals such as sales growth, profitability or market share to help achieve the purpose?

The Clan Culture

The Mission Culture *page 88*

The Adaptability Culture

The Bureaucratic Culture

Question # 14 of 20

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In a functional structure, activities are grouped by which one of the following from the bottom to the top of the organization.

Different function

Common function

Number of teams

Number of integrators

Question # 15 of 20:

Which of the following is defined as all elements that exist outside the boundary of the organization and have the potential to affect all or part of organization?

Organizational Structure

Organizational Resources

Organizational Environment *page 36*

Organizational Hierarchy

Question # 16 of 20: Which of the following occurs in what Thompson called long-linked technology, which "refers to the combination in one organization of successive stages of production: each stage of production uses as it inputs the production of the preceding stage and produces inputs for the following stage."?

Sequential *page 64*

Reciprocal

Pooled

None of the given options

Question # 18 of 20: Which one of the following is the most critical factor that forces an organization for a change in its internal structure and work processes?

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Market share

External environment

Employees

None of the above

Question # 19 of 20:

Interpersonal skills of employees are most important for which type of the following business?

Service organization *page 60*

Manufacturing organization

None of them

Both of them

Question # 20 of 20:

Which one of the following is the most common type of organizational structures in the small and medium size companies?

Geographic structure

Functional structure

Matrix structure

Horizontal structure

Question # 1 of 20:

Which of the following is not a characteristic of an organization?

Social entities

Goal directed

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Linked to the external environment

Haphazardly directed *page 8*

Question # 2 of 20:

Which one of the following describes the whole characteristics of an organization like size, goals, environment, technology etc?

Structural dimension

Contextual dimension

Competition

Market share

Page 10 - Contextual dimensions, characterize the whole organizations, including its size, technology, environment, and goals

Question # 3 of 20:

Which of the following is not a part of Porters model and strategies?

Differentiation

Low-cost leadership

Focus

Real GDP

Question # 5 of 20 (Start time: 12:01:01 AM) Total Marks: 1

Which one of the following is not considered as the part of classical management?

Scientific management

Administrative principles

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Hawthorne studies

Bureaucratic management

Question # 7 of 20:

What is the effectiveness criterion for Creditors?

Financial return

Worker satisfaction

Quality of goods and services

Creditworthiness *page 23*

Question # 8 of 20

Which of the following strategy is to innovate, take risks, seek out new opportunities, and grow?

Prospector *page 14*

Defender

Reactor

Analyzer

Question # 9 of 20

The two internal factors of SWOT analysis are

Weaknesses and threats

Opportunities and threats

Strengths and weaknesses

Strengths and threats

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Question # 11 of 20

Who proposed division of labor?

Jean Woodward

F W Taylor

Henri Fayol

Adam Smith

Question # 12 of 20

Which of the following is a formal linkage that occurs when a member of the board of directors of one company sits on the board of directors of another company?

Interlocking directorate

Professional Linkage

Interdepartmental Linkage

Board of directorates

Page 40 - An interlocking directorate is a formal linkage that occurs when a member of the board of directors of one company sits on the board of directors of another company

Question # 13 of 20

Which one of the following organizations should emphasize most on the enhancement of skill level of its human resource?

Ice Factory

Five Star Hotel

Medicine Factory

Soap Factory

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Question # 14 of 20

Use of dual authority in an organizational structure is an example of which type of organization structure.

Functional structure

Divisional structure

Matrix structure

page 29

Hybrid Structure

Question # 15 of 20

Which one of the following requires the use of standardized methods of work processing and finding one best way for doing a job?

Scientific management

Time and motion studies

Administration principles

Hawthorne studies

Question # 16 of 20

Which of the following is not a structural dimension?

Centralization

Professionalism

Hierarchy of authority

An organization's culture

Question # 17 of 20

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A service firm has what sort of output.

Tangible

Intangible

Small

Large

Question # 18 of 20

An integrator is located outside the departments and has the primary responsibility of which one of the following,

Marketing

Finance

Coordinating one department

Coordinating several department

Page 26

Question # 19 of 20

In which type departmental technology the task variety is high but analyzability is low?

Engineering technology

Non routine technology

Routine technology

Craft technology

Non routine technologies have high task variety, and the conversion process is not analyzable or well understood.

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Question # 20 of 20

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Which of the following refers to the ability of the organization to obtain from its environment scarce and valued resources, including financial resources, raw materials, human resources, knowledge, and technology?

Bargaining position

page 21

Legitimate position

Alternative position

Compromising position

Bargaining position – the ability of the organization to obtain from its environment scarce and valued resources, including financial resources, raw materials, human resources, knowledge, and technology.

Question # 1 of 20

Industrial Revolution remained the primary approach to organization design and functioning well into

1940s and 1950s

1950s and 1960s

1970s and 1980s

1990s and 2000s

Page 4 - However, the hierarchical system and bureaucratic approaches that developed during the Industrial Revolution remained the primary approach to organization design and functioning well into the 1970s and 1980s.

Question # 2 of 20: A medium size company wants to introduce multiple products in the market but because of the limited investment they can not establish a separate SBU for each product. Which one of the following structural designs will be best for this organization?

Geographic structure

Matrix structure

Divisional structure

Functional structure

Conditions for the Matrix - Condition 1: pressure exists to share scarce resources across product lines. The organization is typically medium sized and has moderate number o product lines.

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Question # 3 of 20

The amount of verbal communication is low in which one of the following,

Unit Production

Mass Production

page 55 (Table)

Continuous Production

None of the above

EXAMPLE: Relationships between Technical Complexity and Structural Characteristics

Structural Characteristic	Technology		
	Unit Production	Mass Production	Continuous Production
Number of management levels	3	4	6
Supervisor span of control	23	45	15
Direct/indirect labor ratio	9 :1	4 :1	1 :1
Manager/Total personnel ratio	Low	Medium	High
Workers' skill level	High	Low	High
Formalized procedures	Low	High	Low
Centralization	Low	High	Low
Amount of Verbal communication	High	Low	High
Amount of written communication	Low	High	Low
Overall Structure	Organic	Mechanistic	Organic

Other characteristics, such as span of control, formalized procedures and centralization, are high for mass production technology but low for other technologies because the work is standardized. Unit production and

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Question # 4 of 20

An organization where lower level staff is involved in the process of decision making is called

Decentralization

Centralization

Formalization

Specialization

Question # 5 of 20

Which of the following is not a characteristic of an organization?

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Social entities

Goal directed

Linked to the external environment

Haphazardly directed

Question # 6 of 20

Which one of the following is **not** a basic technology group as categorized by Joan Woodward?

Unit production

Mass production

Computer Integrated Manufacturing

Lecture 14

Continuous process production

Question # 7 of 20

For which type of business, the production and consumption of the business goods is a simultaneous process.

Manufacturing organization

Service organization

None of them

Both of them

Thus, whereas manufacturers' products can be inventories for later sale, services are characterized by simultaneous production and consumption. Page 59

Question # 8 of 20

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Which one of the following was a contribution of Joan Woodward, who was a British industrial sociologist?

Study of services technology

Study of computer technology

Study of manufacturing technology

None of the above

Question # 9 of 20

Which one of the following is strength of the functional structure in an organization?

Economies of scope

Economies of Scale

Better Communication

Extra Profit

Page 28

Question # 10 of 20

What is the effectiveness criterion for Suppliers?

Contribution to community affairs

Satisfactory transactions page 23

Obedience to laws, regulations

Quality of goods and services

Question # 11 of 20

Which of the following means that one thing depends on other things, and for organizations to be effective, there must be a "goodness of fit" between their structure and the conditions in their external environment?

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Contingency

page 4

Competency

Consistency

None of the given option

Question # 12 of 20

The most powerful pre 20th century influence in the field of management was,

Time and motion studies

The industrial revolution

page 3

Scientific management.

Maslow's Hierarchy of need theory

Question # 13 of 20

CAD stands for;

Computer - accountable design

Computer - assisted design

Computer – aided design

Computerized - aligned design

Question # 14 of 20

Which one of the following suggested that there is not one best way for doing a job and organizations must adapt to the different situations in today's uncertain environment with different techniques for their success?

Scientific management

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Administrative principles

Hawthorne studies

Contingency theory

page 4

Question # 15 of 20

Which one of the following is not an essential element in defining the word "organization"?

Social entity

Goal directed

Deliberately structured

Must be commercial

The definition used in this course to describe organizations is as follows: **organizations** are (1) social entities that (2) are goal directed (3) are designed as deliberately structured and coordinator activity systems, and (4) are linked to the external environment.

Question # 16 of 20

Which one of the following strategies supports high risk taking for utilizing new growth oriented opportunities in the market?

Defender

Analyzer

Prospector

Reactor

Question # 17 of 20

Which one of the following is not a basic function of management?

Planning

Organizing

Motivating

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Controlling

Question # 18 of 20

Organizational dimensions fall into two types. One is the structural dimension and the other one is

Geographic dimension

Environmental dimension

Contextual dimension.

Hybrid dimension

Question # 19 of 20

Henry Fayol is famous for his contribution in

Scientific management

Time and motion studies

Administration principles

page 3

Hawthorne studies

Question # 20 of 20

NTMA stands for which of the following?

Neutral Technical and Manufacturing Association

National Tooling and Machining Association

page 44

National Textile and Manufacturing Association

Nottingham Training and Matching Association

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Question # 4 of 20

Aslam is managing a firm where his business at a stage where he does want to take any risk and wants to maintain his current market share. Which of the following was the strategy adopted by him.

Analyzer strategy

Differentiation strategy

Prospector strategy

Defender strategy

Question # 16 of 20:

Which one of the following is right for a socially responsible practice?

It is only for legal requirements

It is only a marketing strategy

It only increases business cost

It can be used as a long term company's investment

Question # 5 of 20

In which following organizational structures, there is no departmental boundary.

Functional structure

Divisional structure

Matrix structure

Hybrid Structure

Horizontal Structure

• It eliminates vertical hierarchy and departmental boundaries

HYBRID STRUCTURE: Mostly elements of functional, divisional, or horizontal structure are combined to take advantage of the strengths of various structures and to avoid some of the weaknesses

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Question:

In an organization, it is a usually practiced to bypass hierarchy for small and minor issues. These issues certainly affect the productivity of organization. Which type of cultural function it is?

Integrating members and internal activities

Integrating members with internal and external activities

Helping organization to adopt external environment

Training employees to be responsive of changes in environment

Question: An organization wants to increase the level of technical product knowledge and skill of employees through a better designed overall structure of the organizations. Which one the following structural designs will be suitable for it,

Divisional structure

Geographic structure

Functional structure

Matrix structure *Not sure*

Question # 5 of 20:

What has been the impact of IT on the internal and external coordination of the organizations?

Coordination has improved because of IT

Coordination has reduced because of IT

Coordination has no impact because of IT

Coordination is not required because of IT

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