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MGT504 QUIZ 4 SOLVED BY DR ABDUL SABOOR & MSBA_124

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Question # 1 of 30 (Start time: 03:30:13 PM) Total Marks: 1

Which of the following designate the ends sought through the actual operating procedures of the organization and explain what the organization is actually trying to do?

Select correct option:

Operative goals Page 15

Strategic goals

Big goals

Technical goals

Question # 2 of 30 (Start time: 03:30:59 PM) Total Marks: 1

Which of the following term refers to narrative based on true events that are frequently shared among organizational employees and told to new employees to inform them about an organization?

Select correct option:

Language

Symbols

Stories page 87

Rites and Ceremonies

Question # 3 of 30 (Start time: 03:31:45 PM) Total Marks: 1

Which one of the following may be a characteristic of an innovative organization?

Select correct option:

Flexibility

Empowered employees

Absence of rigid work rules

All of the given options page 102

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Question # 4 of 30 (Start time: 03:32:21 PM) Total Marks: 1

Which of the following is a part of organizational culture?

Select correct option:

Values

Beliefs

Feelings

All of the given options page 86

Question # 5 of 30 (Start time: 03:32:54 PM) Total Marks: 1

What is measured as the amount of resources used to produce a unit output?

Select correct option:

Efficiency

Effectiveness

Legitimacy

Hierarchy

Question # 6 of 30 (Start time: 03:33:28 PM) Total Marks: 1

Which of the following designates formal reporting relationships, including the number of levels in the hierarchy and the span of control of managers and supervisors?

Select correct option:

Organization policy

Organization structure page 22

Organization environment

Organization reputation

Question # 8 of 30 (Start time: 03:34:59 PM) Total Marks: 1

What level of employees' participation is required in a network structured organization?

Select correct option:

Lesser employee participation

Same as in other organizational structures

Greater employee participation page 73

No employee participation is required

Question # 9 of 30 (Start time: 03:35:59 PM) Total Marks: 1

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Sometimes, an organization's structure needs to be multi focused in that both product and function or product and geography are emphasized at the same time. Which of the following option is right for this statement?

Select correct option:

Matrix structure page 28
Geographical structure

Functional structure
Divisional structure

Question # 10 of 30 (Start time: 03:37:14 PM) Total Marks: 1
Which one of the following is not the example of an organization?
Select correct option:

School
Hospital
Bank
ATM Machine

Question # 11 of 30 (Start time: 03:37:33 PM) Total Marks: 1
In which one of the following types of cultures, personal involvement of all the organizational members remains somewhat lower as compared to other types of cultures?
Select correct option:

The Clan Culture
The Mission Culture
The Adaptability Culture
The Bureaucratic Culture page 89

Question # 12 of 30 (Start time: 03:38:17 PM) Total Marks: 1
A company has the established working pattern for its accounts department which finally generates financial reports on monthly basis. What type of departmental technology is that company using?
Select correct option:

Engineering technology
Non routine technology
Bureaucratic Culture
Craft technology

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Question # 13 of 30 (Start time: 03:39:17 PM) Total Marks: 1

Which stage of organization life cycle development is identified by departmentalization along with hierarchy of authority, job assignments and beginning of division of labour?

Select correct option:

Entrepreneurial stage

Collectivity stage

Formalization stage page 83

Elaboration stage

Question # 14 of 30 (Start time: 03:40:07 PM) Total Marks: 1

In which type departmental technology the task variety is high but analyzability is low?

Select correct option:

Engineering technology

Non routine technology page 60

Routine technology

Craft technology

Question # 15 of 30 (Start time: 03:40:50 PM) Total Marks: 1

Which of the following is the first stage in the development of the organization?

Select correct option:

Elaboration Stage

Formalization Stage

Collectivity Stage

Entrepreneurial Stage page 81

Question # 16 of 30 (Start time: 03:41:52 PM) Total Marks: 1

What is the effectiveness criterion for owners?

Select correct option:

Financial return page 21

Worker satisfaction

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Quality of goods and services

Creditworthiness

Question # 17 of 30 (Start time: 03:42:11 PM) Total Marks: 1

At which stage of organization life cycle development, need for delegation of power remains very high in the organization?

Select correct option:

Entrepreneurial stage

Collectivity stage page 81

Formalization stage

Elaboration stage

Question # 18 of 30 (Start time: 03:43:15 PM) Total Marks: 1

The set of values, guiding beliefs, understandings, and ways of thinking that is shared by members of an organization and taught to new members as correct. This statement refers to which of the following?

Select correct option:

Culture page 86

Norms

Custom

Tradition

Question # 19 of 30 (Start time: 03:44:06 PM) Total Marks: 1

Which one of the following was a contribution of Joan Woodward, who was a British industrial sociologist?

Select correct option:

Study of services technology

Study of computer technology

Study of manufacturing technology page 53

None of the above

Question # 20 of 30 (Start time: 03:44:32 PM) Total Marks: 1

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Which one of the following requires the use of standardized methods of work processing and finding one best way for doing a job?

Select correct option:

Scientific management page 1

Time and motion studies

Administration principles

Hawthorne studies

Question # 21 of 30 (Start time: 03:45:05 PM) Total Marks: 1

CEO of a large organization provides annual budgets to the different departments based on the financial forecasting of finance department. He follows this pattern every year.

What type of decision he makes in this regard?

Select correct option:

Programmed decision

Non-programmed decisions

Contingency decisions not sure but decision is contingent on forecasting

None of the above

Question # 22 of 30 (Start time: 03:46:29 PM) Total Marks: 1

What is the effectiveness criterion for Community?

Select correct option:

Contribution to community affairs

Satisfactory transactions

Obedience to laws, regulations

Quality of goods and services

Question # 23 of 30 (Start time: 03:46:51 PM) Total Marks: 1

Which one of the following IT applications supports in decision making at the highest management level?

Select correct option:

Decision support systems (DSS)

Transaction Processing Systems (TPS)

Executive information system (EIS) page 66

Management Information Systems (MIS)

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Question # 24 of 30 (Start time: 03:47:50 PM) Total Marks: 1

Which one of the following is the most critical factor that forces an organization for a change in its internal structure and work processes?

Select correct option:

Market share

External environment

Employees

None of the above

Question # 25 of 30 (Start time: 03:48:38 PM) Total Marks: 1

CEO of a large industry wants consensus of all the managers of his different departments on a critical organizational level decision. Which one of the following decision models will be suitable for him?

Select correct option:

Carnegie Model page 119

Garbage Can Model

Incremental decision process model

None of the given options

Question # 26 of 30 (Start time: 03:49:58 PM) Total Marks: 1

Which of the following is characterized by strategic focus on the external environment through flexibility and change to meet customer needs?

Select correct option:

Bureaucratic culture

Clan culture page 89

Mission culture have stable external environment, but here we need change, that is contingent on external change

Mission culture

Entrepreneurial culture

Question # 27 of 30 (Start time: 03:51:24 PM) Total Marks: 1

What type of change is more suitable in an environment which is complex and dynamic?

Select correct option:

Incremental changes

Radical changes page 106

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Business process re-engineering

None of the above

Question # 28 of 30 (Start time: 03:52:19 PM) Total Marks: 1

Which one of the following is not a part of horizontal linkages model?

Select correct option:

Specialization

Boundary Spanning

Horizontal Linkages

Total Quality Management page 105

Question # 29 of 30 (Start time: 03:53:36 PM) Total Marks: 1

How can the management of an organization inculcate ethical values in its employees?

Select correct option:

Employee trainings

Visual demonstrations

Case studies and scenario

All of the given options

Who proposed 14 principles of administration?

Select correct option:

Adam Smith

F W Taylor

Henri Fayol page 1

Jean Woodward

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