

MGT504 - Quiz # 2

SOLVED by KHURRAM SAEED

Question # 2 of 20 (Start time: 06:17:34 PM) Total Marks: 1

An organization where lower level staff is involved in the process of decision making is called

Decentralization

Centralization

Formalization

Specialization

Question # 3 of 20 (Start time: 06:20:22 PM) Total Marks: 1

An organization wants to increase the level of technical product knowledge and skill of employees through a better designed overall structure of the organizations. Which one the following structural designs will be suitable for it,

Divisional structure

Geographic structure

Functional structure

Matrix structure

Question # 4 of 20 (Start time: 06:21:48 PM) Total Marks: 1

The two internal factors of SWOT analysis are

Weaknesses and threats

Opportunities and threats

Strengths and weaknesses

Strengths and threats

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Question # 5 of 20 (Start time: 06:22:09 PM) Total Marks: 1

Which of the following identifies the grouping together of individuals into departments and of departments into the total organization?

Select correct option:

Organization policy

Organization structure

Organization environment

Organization reputation

Organization structure identifies the grouping together of individuals into departments and of departments into the total organization.

Question # 6 of 20 (Start time: 06:22:48 PM) Total Marks: 1

Who said that when the external environment was stable, the internal organization was characterized by rules, procedures, and a clear hierarchy of authority....in a rapidly changing environment the internal organization was much loose, free-flowing, and adaptive?

Select correct option:

G.M. Stalker

Edelstein Hackers

John Keats

Harrington Hannah

Tom Burns and G.M. Stalker observed twenty industrial firms in England and discovered that external environment was related to internal management structure. When the external environment was stable, the internal organization was characterized by rules, procedures, and a clear hierarchy of authority. Organizations were formalized. They were also centralized, with most decisions made at the top. Burns and Stalker called this a mechanistic organization system.

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Question # 7 of 20 (Start time: 06:23:34 PM) Total Marks: 1

Which of the following sometimes called Official Goal?

Mission

Goal

Strategy

Task

The mission is sometimes called the official goals,

Question # 8 of 20 (Start time: 06:24:11 PM) Total Marks: 1

A kind of organizational structure that combines vertical chain of command with the horizontal reporting structure is called,

Geographic structure

Matrix structure

Functional structure

Divisional structure

Question # 9 of 20 (Start time: 06:25:27 PM) Total Marks: 1

The visual and graphical display of the structure of an organization is called,

Organizational graph

Organizational chart

Organizational matrix

Gant chart

The organization chart is the visual representation of a whole set of underlying activities and processes in an organization.

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Question # 10 of 20 (Start time: 06:26:51 PM) Total Marks: 1

A service firm has what sort of output.

Tangible

Intangible

Small

Large

Question # 11 of 20 (Start time: 06:27:16 PM) Total Marks: 1

Which one of the following describes the number of employees working under a manager?

Formalization

Authority

Span of control

Bureaucracy

Question # 12 of 20 (Start time: 06:28:15 PM) Total Marks: 1

Aslam is managing a firm where his business at a stage where he does not want to take any risk and wants to maintain his current market share. Which of the following was the strategy adopted by him.

Analyzer strategy

Differentiation strategy

Prospector strategy

Defender strategy

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Question # 13 of 20 (Start time: 06:29:18 PM) Total Marks: 1

What is the effectiveness criterion for Suppliers?

Contribution to community affairs

Satisfactory transactions

Obedience to laws, regulations

Quality of goods and services

Question # 14 of 20 (Start time: 06:30:34 PM) Total Marks: 1

In which type of organizational structure, the product managers and functional managers have equal authority within the organization, and employees report to both of them.

Functional structure

Divisional structure

Matrix structure

Hybrid Structure

Question # 15 of 20 (Start time: 06:31:18 PM) Total Marks: 1

Which of the following characterize the whole organizations, including its size, technology, environment, and goals?

Structural dimensions

Contextual dimensions

Third Dimension

None of the above

Contextual dimensions, characterize the whole organizations, including its size, technology, environment, and goals.

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Question # 16 of 20 (Start time: 06:32:05 PM) Total Marks: 1

What is the effectiveness criterion for Creditors?

Financial return

Worker satisfaction

Quality of goods and services

Creditworthiness

Question # 17 of 20 (Start time: 06:32:33 PM) Total Marks: 1

What is the effectiveness criterion for Customers?

Financial return

Worker satisfaction

Quality of goods and services

Creditworthiness

Question # 18 of 20 (Start time: 06:33:37 PM) Total Marks: 1

Which one of the following becomes a creative factor in production?

Profit

Competitor

Investment

Human Resource

Question # 19 of 20 (Start time: 06:34:35 PM) Total Marks: 1

“Accommodate ongoing challenges of diversity, ethics, and the motivation and coordination of employees”. This statement refers to which of the following?

Select correct option:

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Team

Organization

Group

Association

Question # 20 of 20 (Start time: 06:35:17 PM) Total Marks: 1

Which of the following structure has the advantage of improve quality of life for employees by offering them the opportunity to share responsibility, make decision and be accountable for outcomes?

Hybrid structure

Vertical Structure

Horizontal Structure

None of the above

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