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MGT 504 QUIZ 4

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Special thanks to Ulfat Abbas Jafery & MSBA-124

Also Thankful TO MR Usman Alvi

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Question # 1 of 30 (Start time: 11:16:12 AM) Total Marks: 1

In which type of organizational structure, the product managers and functional managers have equal authority within the organization, and employees report to both of them.

Functional structure

Divisional structure

Matrix structure

Hybrid Structure

Question # 2 of 30 (Start time: 11:16:56 AM) Total Marks: 1

Which one of the following describes the number of employees working under a manager?

Formalization

Authority

Span of control page 8

Bureaucracy

Question # 3 of 30 (Start time: 11:17:27 AM) Total Marks: 1

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In which type of organizational structure, a company can become truly global with the maximum use of IT in only a single building?

Functional structure

Matrix structure

Network structure

Divisional structure

Global companies operate in truly global fashion, and the entire world is their marketplace. Organization structure at this stage can be extremely complex and often evolves into an international matrix or transnational model.

Question # 4 of 30 (Start time: 11:18:47 AM) Total Marks: 1

Engineering department of a large multinational organization is dealing with multiple tasks which are thoroughly monitored. What type of departmental technology is being used in that department?

Engineering technology page 60

Non routine technology

Routine technology

Craft technology

Question # 5 of 30 (Start time: 11:19:57 AM) Total Marks: 1

Which one of the following becomes a creative factor in production?

Profit

Competitor

Investment

Human Resource

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Question # 6 of 30 (Start time: 11:21:00 AM) Total Marks: 1

Which of the following represents the organization's reason for existence?

Mission

Goal

Strategy

Task

Question # 7 of 30 (Start time: 11:21:28 AM) Total Marks: 1

Which one of the following may be the best description for a learning organization?

An organization where lot of training takes place not sure

An organization where employees are aligned with business strategy

An organization which develops a culture of constant learning from the past experiences

None of the above

Question # 8 of 30 (Start time: 11:22:34 AM) Total Marks: 1

Which one of the following is true for a mechanistic structure in the organization?

It encourages lesser innovation compared to organic structure

It encourages more innovation compared to organic structure

There is no difference in the level of innovation for both the structures

None of the above

Question # 9 of 30 (Start time: 11:22:56 AM) Total Marks: 1

Social responsibilities are driven by all of the following EXCEPT:

External stakeholders

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Customers

Investors

Employees

Managerial ethics and social responsibility are influenced by a variety of external stakeholders, groups outside the organization that have a stake in the organization's performance

Question # 10 of 30 (Start time: 11:24:19 AM) Total Marks: 1

General Electric recently adopted a division structure for having a structural simplicity and flexibility like a small company while having the resource and reach as earlier like as a large company. Which one of the following approach is it using?

Large Size Company

Bio Company / Small Company Hybrid page 80

Small Size Company

None of the above

Question # 11 of 30 (Start time: 11:25:34 AM) Total Marks: 1

Which of the following is characterized by strategic focus on the external environment through flexibility and change to meet customer needs?

Bureaucratic culture

Clan culture

Mission culture

Entrepreneurial culture page 88

The adaptability / entrepreneurial culture is characterized by strategic focus on the external environment.

Question # 12 of 30 (Start time: 11:26:27 AM) Total Marks: 1

At what level of moral development, people develop an internal set of standards comprised of self chosen ethical principles that are more

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important to their decisions than external expectations and even more than law if necessary.

Low level of moral development

Intermediate level of development

Highest level of moral development

None of the above

At the highest level of moral development are people who develop an internal set of standards. These are self – chosen ethical principles that are more important.

Question # 13 of 30 (Start time: 11:27:38 AM) Total Marks: 1

Who proposed division of labor?

Jean Woodward

F W Taylor

Henri Fayol

Adam Smith

Question # 14 of 30 (Start time: 11:31:52 AM) Total Marks: 1

Which one of the following is an example external application of information technology while using IT as a strategic weapon?

Networking,

Intranet

Enterprises resource planning (ERP)

Extranets

Extranets, e-commerce, and network structures are external application, page 69

Question # 15 of 30 (Start time: 11:33:16 AM) Total Marks: 1

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What is the effect on the support group ratio when the size of the organization increases?

Support group ratio declines

Support group ratio increases

It has no effect

None of the above

As organization increase in size, the administrative ratio declines and the ratios for other support groups increase.

Question # 16 of 30 (Start time: 11:34:41 AM) Total Marks: 1

NTMA stands for which of the following?

Neutral Technical and Manufacturing Association

National Tooling and Machining Association page 42

National Textile and Manufacturing Association

Nottingham Training and Matching Association

Question # 17 of 30 (Start time: 11:35:15 AM) Total Marks: 1

CEO of a large industry wants consensus of all the managers of his different departments on a critical organizational level decision. Which one of the following decision models will be suitable for him?

Carnegie Model

Garbage Can Model

Incremental decision process model

None of the given options

Question # 18 of 30 (Start time: 11:36:36 AM) Total Marks: 1

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Which of the following describes an organization's vision, its shared values and beliefs, and its reasons for being?

Mission page 14

Goal

Strategy

Task

Question # 19 of 30 (Start time: 11:36:55 AM) Total Marks: 1

Boundary – spanning roles link and coordinate an organization with key elements in which one of the following.

External environment

Internal environment

Consumers

Competitors

Question # 20 of 30 (Start time: 11:37:13 AM) Total Marks: 1

According the population Ecology view, which factor determines about the survival and failure of organizations?

Changing environment page 45

Stable environment

Low uncertainty environment

Low – moderate uncertainty environment

Question # 21 of 30 (Start time: 11:37:46 AM) Total Marks: 1

Which of the following may be the technique for the implementation of change in the organization?

Identifying a true need for change

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Getting top management support

Developing plan for overcoming resistance

All of the given options

Question # 22 of 30 (Start time: 11:38:17 AM) Total Marks: 1

The best way to understand the external environment with reference to an individual organization is to understand which one of the following factors,

Analysis of its domain within external sectors

Analyzing of its past success in its marketing effort

Analyzing of its competitive advantage

Analyzing of its financial returns in the recent years

The environment of an organization can be understood by analyzing its domain within external sectors. Domain defines the organization's niche and defines those external sectors with which the organization will interact to accomplish its goals.

Question # 23 of 30 (Start time: 11:39:07 AM) Total Marks: 1

Which one of the following structures offers flexibility to the organization in terms of having structural variation and is best suited for the organization in the rapidly changing environment?

Geographic structure

Hybrid structure

Functional structure

Matrix structure

Question # 24 of 30 (Start time: 11:39:57 AM) Total Marks: 1

What type of decision is made in routine, repetitive and well structured situations with predetermined decision rules?

Programmed decision

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Non-programmed decisions

Contingency decisions

None of the above

Question # 25 of 30 (Start time: 11:40:11 AM) Total Marks: 1

Which one of the following types of organizational structure is more suitable for innovation in the organization?

Mechanistic

Organic

Autocratic

None of the above

Question # 26 of 30 (Start time: 11:40:25 AM) Total Marks: 1

Which one of the following statements represents the meaning of random change?

A change process that takes place slowly and step by step

A change that takes place at once

A change that never takes place

None of the above

Question # 27 of 30 (Start time: 11:41:47 AM) Total Marks: 1

The manager of an organization wants to use the strategy of “forcing and coercion” for managing resistance to change in the organization from employees. Which one of the following is the right option under this strategy?

Threat of termination to the employees

Reward for accepting change

A promotion for accepting change

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None of the above

Forcing and Coercion. As a last resort, managers may overcome resistance by threatening employees with loss of jobs or promotion or by firing or transferring them.

Question # 28 of 30 (Start time: 11:42:48 AM) Total Marks: 1

Which one of the following will be true for a manufacturing firm?

It will be labour and knowledge intensive

It will be capital intensive page 57

None of them

Both of them

Question # 29 of 30 (Start time: 11:43:28 AM) Total Marks: 1

The sum of information, experience, understanding, relationships, processes, innovation, and discoveries of a company is known as,

Financial capital

Initial capital

Intellectual capital

Service capital

Question # 30 of 30 (Start time: 11:44:02 AM) Total Marks: 1

Which one of the following means the use of huge databases that combine all of a company's data which allows users to access the data directly, create reports and to obtain response to what - if questions.

Data warehousing page 66

Data cleaning

Data processing

Data structuring

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Question # 1 of 30 (Start time: 04:42:40 PM) Total Marks: 1

What is measured as the amount of resources used to produce a unit output?

Select correct option:

Efficiency page 18

Effectiveness

Legitimacy

Hierarchy

Question # 2 of 30 (Start time: 04:43:36 PM) Total Marks: 1

What is the effectiveness criterion for Creditors?

Select correct option:

Financial return

Worker satisfaction

Quality of goods and services

Creditworthiness page 21

Question # 3 of 30 (Start time: 04:44:16 PM) Total Marks: 1

Contingency approaches to measuring effectiveness focus on which one of the following,

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Select correct option:

Different parts of the organization page 18

Production

Marketing

Finance

Question # 4 of 30 (Start time: 04:45:14 PM) Total Marks: 1

College teaching is an example of which type of departmental technology?

Select correct option:

Engineering technology

Non routine technology

Routine technology

Craft technology

Question # 5 of 30 (Start time: 04:46:41 PM) Total Marks: 1

The role of employees working in the buffer department is,

Select correct option:

To cope with the decline of sales

To cope with the financial loss

To cope with the uncertain environment

To cope with the marketing dilemmas

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MSBA_124: The traditional approach to coping with environmental uncertainty was to establish buffer departments. The

buffering role is to absorb uncertainty from the environment. The technical core performs the primary production

Question # 6 of 30 (Start time: 04:47:55 PM) Total Marks: 1

When the environmental domain of an organization keeps on changing over a period of time then it is called as,

Select correct option:

Simple environment

Complex environment

Stable environment

Unstable environment

Question # 7 of 30 (Start time: 04:49:13 PM) Total Marks: 1

Which one of the following is not a part of horizontal linkages model?

Select correct option:

Specialization

Boundary Spanning

Horizontal Linkages

Total Quality Management

Question # 8 of 30 (Start time: 04:50:04 PM) Total Marks: 1

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In an organization, the managers are more concerned with their own interests and this thing is institutionalized in its culture. Which type of the culture they are promoting?

Select correct option:

Healthy and strong culture

Unhealthy and strong culture page 91

Healthy and weak culture

Unhealthy and week culture

Question # 9 of 30 (Start time: 04:51:35 PM) Total Marks: 1

In which one of the following, many diverse external environmental elements interact and influence the heterogeneous internal factors of the organization.

Select correct option:

Simple environment

Complex environment page 34

Stable environment

Unstable environment

Question # 10 of 30 (Start time: 04:53:04 PM) Total Marks: 1

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Which of the following promotes flexibility and rapid response to changes in customer needs?

Select correct option:

Hybrid structure

Vertical Structure

Horizontal Structure page 31

None of the above

Question # 11 of 30 (Start time: 04:54:22 PM) Total Marks: 1

Operations management will be applicable to

Select correct option:

Mostly to the service sector

To services exclusively

Mostly to the manufacturing sector

Both to the manufacturing and service sectors

Operations management is an area of management concerned with overseeing, designing, and controlling the process of production and redesigning business operations in the production of goods and/or services

Question # 12 of 30 (Start time: 04:55:46 PM) Total Marks: 1

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A large size company working throughout Europe wants to adopt a smaller company's management approach in some countries as part of its strategy. Which one of the following will be the most suited organizational size dimension for it?

Select correct option:

Large Size Company

Bio Company / Small Company Hybrid

Small Size Company

None of the above

Question # 13 of 30 (Start time: 04:57:00 PM) Total Marks: 1

Which of the following means that what is taken out of the environmental system for food, shelter, clothing, energy, and other human uses is restored to the system in waste that can be reused?

Select correct option:

Environmental balance

Environmental natural cycle

Environmental hazard

Environmental sustainability

MSBA_124: Environmental sustainability meaning that what is taken out of the environmental system for food, shelter, clothing, energy, and other human uses is restored to the system in waste

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that can be reused

Question # 14 of 30 (Start time: 04:58:12 PM) Total Marks: 1

At what level of moral development, people develop an internal set of standards comprised of self chosen ethical principles that are more important to their decisions than external expectations and even more than law if necessary.

Select correct option:

Low level of moral development

Intermediate level of development

Highest level of moral development

None of the above

MSBA_124: At the highest level of moral development are people who develop an internal

set of standards. These are self – chosen ethical principles that are more important to decision than external

expectations

Question # 15 of 30 (Start time: 04:59:34 PM) Total Marks: 1

Which of the following is the degree to which organizational tasks are subdivided into separate job?

Select correct option:

Centralization

Professionalism

Hierarchy of authority

Specialization page10

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Question # 16 of 30 (Start time: 05:00:34 PM) Total Marks: 1

The most powerful pre 20th century influence in the field of management was,

Select correct option:

Time and motion studies

The industrial revolution

Scientific management.

Maslow's Hierarchy of need theory

Question # 17 of 30 (Start time: 05:01:55 PM) Total Marks: 1

What has been the impact of IT on the organizational size in the sense of having number of employees?

Select correct option:

Organizational size has reduced

Organization size has increased

Organizational size had no impact

None of the above

Question # 18 of 30 (Start time: 05:02:59 PM) Total Marks: 1

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Which of the following strategy is concerned with environmental threats and opportunities in an ad hoc fashion?

Select correct option:

Prospector

Defender

Reactor

Analyzer

MSBA_124: Reactor: The reactor strategy is not really a strategy at all. Rather, reactors respond to environmental threats and

opportunities in an ad hoc fashion.

Ulfat Jafery: reactor

Question # 19 of 30 (Start time: 05:04:17 PM) Total Marks: 1

The first and most influential study of manufacturing technology was conducted by which one of the following.

Select correct option:

Joan Woodward

Frederick Taylor

Abraham Maslow

Stephen P Robbins

MSBA_124: 1

Ulfat Jafery: 1

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Question # 20 of 30 (Start time: 05:04:50 PM) Total Marks: 1

A dramatic narrative of imagined events in an organization is called as,

Select correct option:

Artifact

Myth

Ritual

Stories

<http://en.wikipedia.org/wiki/Mythology>

Question # 21 of 30 (Start time: 05:06:20 PM) Total Marks: 1

Which one of the following lies higher in the hierarchy?

Select correct option:

Administrative core page 107

Technical core

Both have same hierarchy level

None of the above

Ulfat Jafery: 1

Question # 22 of 30 (Start time: 05:07:07 PM) Total Marks: 1

Which of the following represents the organization's reason for existence?

Select correct option:

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Mission

Goal

Strategy

Task

Question # 23 of 30 (Start time: 05:08:33 PM) Total Marks: 1

An organization possesses a culture which is adaptive and flexible enough to cope with external changing environment. Managers have successfully developed such values like risk taking and flexibility which is now the part of organizational culture. Which type of culture they have?

Select correct option:

Healthy and strong culture me not sure may be 3 please check it

Unhealthy and strong culture

Healthy and weak culture

Unhealthy and week culture

Question # 24 of 30 (Start time: 05:10:03 PM) Total Marks: 1

What is the name of American management guru, who declared that "the fortune 500 is over" in early 1990's?

Select correct option:

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John Wohler

Adam Smith

Peter Drucker

Joan Woodward

MSBA_124: Peter Drucker declared that “the fortune 500 is over”;

Question # 25 of 30 (Start time: 05:11:18 PM) Total Marks: 1

Which one of the following types of culture is characterized by emphasis on a clear vision of the organization’s purpose and on the achievement of goals such as sales growth, profitability or market share to help achieve the purpose?

Select correct option:

The Clan Culture

The Mission Culture

The Adaptability Culture

The Bureaucratic Culture

MSBA_124: The mission culture is characterized by emphasis on a clear vision of the organization’s purpose and on the achievement of goals, such as sales growth, profitability, or market share, to help achieve the purpose.

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Question # 26 of 30 (Start time: 05:12:18 PM) Total Marks: 1

What is the amount of resources used to produce a unit of output?

Select correct option:

Organization effectiveness

Organizational efficiency

Organizational behaviour

Organizational hierarchy

Question # 27 of 30 (Start time: 05:13:11 PM) Total Marks: 1

Which one of the following requires the use of standardized methods of work processing and finding one best way for doing a job?

Select correct option:

Scientific management

Time and motion studies

Administration principles

Hawthorne studies

Question # 28 of 30 (Start time: 05:13:45 PM) Total Marks: 1

Which one of the following contingency effectiveness approaches states that the effectiveness of an organization is its ability to obtain useful and scarce resource and to manage them?

Select correct option:

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Goal Approach

Resource-Based Approach

Internal Process Approach

Stakeholder Approach

Question # 29 of 30 (Start time: 05:15:10 PM) Total Marks: 1

Which of the following is the problem associated with strong and stable corporate culture?

Select correct option:

It creates hurdles in changing with turbulent environment

It can clash with sub cultures

It will make organization "learning organization" with variety in culture

None of the given option is true

Question # 30 of 30 (Start time: 05:16:05 PM) Total Marks: 1

Imran is a general manager in a restaurant. According to the nature of the business, which one of the following is the most important resource of his organization?

Select correct option:

Capital

Inventory

Human resource

Building