



MGT 504 SOLVED QUIZ 4

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Question # 1 of 30 (Start time: 03:30:13 PM) Total Marks: 1

Which of the following designate the ends sought through the actual operating procedures of the organization and explain what the organization is actually trying to do?

Select correct option:

Operative goals

Strategic goals

Big goals

Technical goals

MSBA_124: Operative goals designate the ends sought through the actual operating procedures of the organization and explain

what the organization is actually trying to do.

Question # 2 of 30 (Start time: 03:30:59 PM) Total Marks: 1

Which of the following term refers to narrative based on true events that are frequently shared among organizational employees and told to new employees to inform them about an organization?

Select correct option:

Language

Symbols

Stories page 87

Rites and Ceremonies

Question # 3 of 30 (Start time: 03:31:45 PM) Total Marks: 1

Which one of the following may be a characteristic of an innovative organization?

Select correct option:

Flexibility

Empowered employees

Absence of rigid work rules

All of the given options

Question # 4 of 30 (Start time: 03:32:21 PM) Total Marks: 1

Which of the following is a part of organizational culture?

Select correct option:

Values

Beliefs

Feelings

All of the given options

Question # 5 of 30 (Start time: 03:32:54 PM) Total Marks: 1

What is measured as the amount of resources used to produce a unit output?

Select correct option:

Efficiency

Effectiveness

Legitimacy

Hierarchy

Ulfat Jafery: 1

Question # 6 of 30 (Start time: 03:33:28 PM) Total Marks: 1

Which of the following designates formal reporting relationships, including the number of

levels in the hierarchy and the span of control of managers and supervisors?

Select correct option:

Organization policy

Organization structure

Organization environment

Organization reputation

Question # 7 of 30 (Start time: 03:34:00 PM) Total Marks: 1

Which of the following occurs when leaders from important sectors in the environment are made part of an organization?

Select correct option:

Cooperation

Interlocking

Directorates

Affiliation

MSBA_124: Cooptation occurs when leaders from important sectors in the environment are made part of an organization.

Question # 8 of 30 (Start time: 03:34:59 PM) Total Marks: 1

What level of employees' participation is required in a network structured organization?

Select correct option:

Lesser employee participation

Same as in other organizational structures

Greater employee participation

No employee participation is required

REF: http://en.wikipedia.org/wiki/Organizational_structure

Question # 9 of 30 (Start time: 03:35:59 PM) Total Marks: 1

Sometimes, an organization's structure needs to be multi focused in that both product and function or product and geography are emphasized at the same time. Which of the following option is right for this statement?

Select correct option:

Matrix structure page 28

Geographical structure

Functional structure

Divisional structure

Question # 10 of 30 (Start time: 03:37:14 PM) Total Marks: 1

Which one of the following is not the example of an organization?

Select correct option:

School

Hospital

Bank

ATM Machine

Question # 11 of 30 (Start time: 03:37:33 PM) Total Marks: 1

In which one of the following types of cultures, personal involvement of all the organizational members remains somewhat lower as compared to other types of cultures?

Select correct option:

The Clan Culture

The Mission Culture

The Adaptability Culture

The Bureaucratic Culture page 89

Ulfat Jafery: last

Question # 12 of 30 (Start time: 03:38:17 PM) Total Marks: 1

A company has the established working pattern for its accounts department which finally generates financial reports on monthly basis. What type of departmental technology is that company using?

Select correct option:

Engineering technology

Non routine technology

Routine technology

Craft technology

Question # 13 of 30 (Start time: 03:39:17 PM) Total Marks: 1

Which stage of organization life cycle development is identified by departmentalization along with hierarchy of authority, job assignments and beginning of division of labour?

Select correct option:

Entrepreneurial stage

Collectivity stage page 81

Formalization stage

Elaboration stage

Ulfat Jafery: 2

Question # 14 of 30 (Start time: 03:40:07 PM) Total Marks: 1

In which type departmental technology the task variety is high but analyzability is low?

Select correct option:

Engineering technology

Non routine technology

Routine technology

Craft technology

MSBA_124: Non routine technologies have high task variety, and the conversion process is not analyzable or well understood.

Question # 15 of 30 (Start time: 03:40:50 PM) Total Marks: 1

Which of the following is the first stage in the development of the organization?

Select correct option:

Elaboration Stage

Formalization Stage

Collectivity Stage

Entrepreneurial Stage

Question # 16 of 30 (Start time: 03:41:52 PM) Total Marks: 1

What is the effectiveness criterion for owners?

Select correct option:

Financial return

Worker satisfaction

Quality of goods and services

Creditworthiness

Question # 17 of 30 (Start time: 03:42:11 PM) Total Marks: 1

At which stage of organization life cycle development, need for delegation of power remains very high in the organization?

Select correct option:

Entrepreneurial stage

Collectivity stage page 81

Formalization stage

Elaboration stage

Question # 18 of 30 (Start time: 03:43:15 PM) Total Marks: 1

The set of values, guiding beliefs, understandings, and ways of thinking that is shared by members of an organization and taught to new members as correct. This statement refers to which of the following?

Select correct option:

Culture

Norms

Custom

Tradition

Question # 19 of 30 (Start time: 03:44:06 PM) Total Marks: 1

Which one of the following was a contribution of Joan Woodward, who was a British industrial sociologist?

Select correct option:

Study of services technology

Study of computer technology

Study of manufacturing technology

None of the above

Question # 20 of 30 (Start time: 03:44:32 PM) Total Marks: 1

Which one of the following requires the use of standardized methods of work processing and finding one best way for doing a job?

Select correct option:

Scientific management

Time and motion studies

Administration principles

Hawthorne studies

Question # 21 of 30 (Start time: 03:45:05 PM) Total Marks: 1

CEO of a large organization provides annual budgets to the different departments based on the financial forecasting of finance department. He follows this pattern every year. What type of decision he makes in this regard?

Select correct option:

Programmed decision

Non-programmed decisions

Contingency decisions not sure but based mean , its contingent on some thing like new project , production budget is contingent on sale forecast, think in this way

None of the above

Question # 22 of 30 (Start time: 03:46:29 PM) Total Marks: 1

What is the effectiveness criterion for Community?

Select correct option:

Contribution to community affairs

Satisfactory transactions

Obedience to laws, regulations

Quality of goods and services

Question # 23 of 30 (Start time: 03:46:51 PM) Total Marks: 1

Which one of the following IT applications supports in decision making at the highest management level?

Select correct option:

Decision support systems (DSS)

Transaction Processing Systems (TPS)

Executive information system (EIS)

Management Information Systems (MIS)

Question # 24 of 30 (Start time: 03:47:50 PM) Total Marks: 1

Which one of the following is the most critical factor that forces an organization for a

change in its internal structure and work processes?

Select correct option:

Market share

External environment

Employees

None of the above

Question # 25 of 30 (Start time: 03:48:38 PM) Total Marks: 1

CEO of a large industry wants consensus of all the managers of his different departments on a critical organizational level decision. Which one of the following decision models will be suitable for him?

Select correct option:

Carnegie Model

Garbage Can Model

Incremental decision process model

None of the given options

Question # 26 of 30 (Start time: 03:49:58 PM) Total Marks: 1

Which of the following is characterized by strategic focus on the external environment through flexibility and change to meet customer needs?

Select correct option:

Bureaucratic culture

Clan culture

Mission culture

Entrepreneurial culture page 88

Question # 27 of 30 (Start time: 03:51:24 PM) Total Marks: 1

What type of change is more suitable in an environment which is complex and dynamic?

Select correct option:

Incremental changes

Radical changes page 106

Business process re-engineering

None of the above

Question # 28 of 30 (Start time: 03:52:19 PM) Total Marks: 1

Which one of the following is not a part of horizontal linkages model?

Select correct option:

Specialization

Boundary Spanning

Horizontal Linkages

Total Quality Management

Question # 29 of 30 (Start time: 03:53:36 PM) Total Marks: 1

How can the management of an organization inculcate ethical values in its employees?

Select correct option:

Employee trainings

Visual demonstrations

Case studies and scenario

All of the given options

Question # 30 of 30 (Start time: 03:54:20 PM) Total Marks: 1

Who proposed 14 principles of administration?

Select correct option:

Adam Smith

F W Taylor

Henri Fayol

Jean Woodward

Question # 1 of 30 (Start time: 05:39:56 PM) Total Marks: 1

Which of the following may be the basic value of a learning organization?

Select correct option:

Equality as a basic value

Encouragement for innovation and improvement

Questioning the status quo in the organization

All of the given options

Question # 2 of 30 (Start time: 05:40:30 PM) Total Marks: 1

ANX stands for;

Select correct option:

Aggregated Neutral Exchange

Automotive Network Exchange page 69

Aligned Narrative Exchange

None of the above options

Question # 3 of 30 (Start time: 05:41:39 PM) Total Marks: 1

A manager has developed a culture which basically promotes the activities that will enhance the growth of company. Which type of culture he is promoting?

Select correct option:

Vision culture

Mission culture

Growth culture

Productivity culture

Question # 4 of 30 (Start time: 05:42:15 PM) Total Marks: 1

Which of the following is a set of codified principles and regulations that described how people are required to act, are generally accepted in society, and are enforceable in the courts?

Select correct option:

Value

Norms

Ritual

Law

Question # 5 of 30 (Start time: 05:42:55 PM) Total Marks: 1

An important phenomenon of modern day organization is the use of

Select correct option:

Information Technology

Classical Management

Television

Bureaucratic Structure

Question # 6 of 30 (Start time: 05:43:18 PM) Total Marks: 1

Which of the following is not a part of process of ecology change?

Select correct option:

Orientation

Retention

Selection

Variation

Question # 7 of 30 (Start time: 05:44:27 PM) Total Marks: 1

Sales department of a pharmaceutical company has a fixed number of clients to whom they supply the medicines and this activity is monitored by the sales manager on daily basis. What type of departmental technology is that company using?

Select correct option:

Engineering technology

Non routine technology

Routine technology

Craft technology

Question # 8 of 30 (Start time: 05:45:09 PM) Total Marks: 1

Which of the following formally stated definitions of business scope and outcomes the organization is trying to achieve?

Select correct option:

Operative goals

Strategic goals

Big goals

Technical goal

Question # 9 of 30 (Start time: 05:45:57 PM) Total Marks: 1

CEO of a large industry wants consensus of all the managers of his different departments on a critical organizational level decision. Which one of the following decision models will be suitable for him?

Select correct option:

Carnegie Model page 119

Garbage Can Model

Incremental decision process model

None of the given options

Question # 10 of 30 (Start time: 05:47:11 PM) Total Marks: 1

Employees of an organization will perform to a narrow range of tasks if there is high level of

Select correct option:

Formalization

Diversity

Specialization page 8

Decentralization

Question # 11 of 30 (Start time: 05:47:46 PM) Total Marks: 1

Which of the following is the second stage in the development of the organization?

Select correct option:

Elaboration Stage

Formalization Stage

Collectivity Stage page 81

Entrepreneurial Stage

Question # 12 of 30 (Start time: 05:49:16 PM) Total Marks: 1

DSS stands for;

Select correct option:

Divisional segregated system

Decision support systems page 66

Deductive support system

Direction significant system

Question # 13 of 30 (Start time: 05:49:43 PM) Total Marks: 1

In the American market, Phillips Corporation temporarily has adopted a strategy of temporarily using the organic structure for generation of new ideas whenever needed. Which one of the following techniques they are using for maintaining an ambidextrous approach in the organization?

Select correct option:

Switching structures

Separate creative department

Venture teams

All of the above

Ulfat Jafery: Switching Structures: Switching structures mean an organization creates an organic structure when such as

structure is needed for the initiation of new ideas. Some of the ways organizations have switched structures to

achieve the ambidextrous approach are as follow.

- Phillips Corporation, a building materials producer based in Ohio, each year creates up to 150 transient

team – made up of members from various departments—to develop ideas for improving Philips products. After

five day of organic

Question # 14 of 30 (Start time: 05:50:48 PM) Total Marks: 1

The warning of ministry of health on a pack of cigarettes about its harmful effects is an

example of which one of the following ethical issues category?

Select correct option:

Conflict of interest

compny want to earn profit by incresing sale but government making warning, its conflict

Business relations

Communications

None of the above

Question # 15 of 30 (Start time: 05:51:48 PM) Total Marks: 1

With the advent of management science along with its advanced managerial techniques, what has been its impact on the process of decision making?

Select correct option:

Decision making has become easy

Decision making process has become difficult

Decision making process had no impact

None of the given options

Question # 16 of 30 (Start time: 05:52:32 PM) Total Marks: 1

Who said that when the external environment was stable, the internal organization was characterized by rules, procedures, and a clear hierarchy of authority....in a rapidly changing environment the internal organization was much loose, free-flowing, and adaptive?

Select correct option:

G.M. Stalker

Edelstein Hackers

John Keats

Harrington Hannah

Ulfat Jafery: Tom Burns and G.M. Stalker observed twenty industrial firms in England and discovered that external

environment was related to internal management structure. When the external environment was stable, the internal

organization was characterized by rules, procedures, and a clear hierarchy of authority. Organizations were

formalized. They were also centralized, with most decisions made at the top. Burns

Question # 17 of 30 (Start time: 05:53:41 PM) Total Marks: 1

Who is the writer of famous book “Wealth of nations”?

Select correct option:

Jean Woodward

F W Taylor

Adam Smith

Henri Fayol

KHURRAM SAEED: 3

Question # 18 of 30 (Start time: 05:54:44 PM) Total Marks: 1

For which type of departmental interdependence, the output of one department becomes input of another department.

Select correct option:

Pooled interdependence

Sequential interdependence

Reciprocal interdependence

None of the above

Ulfat Jafery: When interdependence is of serial form, with parts produced in one department becoming inputs to

another department, then it is called sequential interdependence.

Question # 19 of 30 (Start time: 05:55:36 PM) Total Marks: 1

The meeting of a CEO in an organization most likely results in which one of the following management functions,

Select correct option:

Organizing

Planning

Decision-Making

Controlling

Question # 20 of 30 (Start time: 05:56:48 PM) Total Marks: 1

The process of identifying where knowledge is located in an organization and how to use it is known as,

Select correct option:

Knowledge mapping

Knowledge searching

Knowledge building

Knowledge structuring

Ulfat Jafery: Knowledge mapping. Some companies are undertaking knowledge mapping projects that identify where

knowledge is located in the organization and how to access it. Although there are varied approaches, the purpose of

knowledge mapping is to guide people to knowledge resources within the company.
Hughes Space &

Communication is building a knowledge expressway using Lotus Notes,
Videoconferencing, employees home

pages, and numerous other technologies, the map is used to transfer new management practices, track licenses and

patents, gather competitive intelligence, and so forth, for example, the engineering group might tap into a “ Lessons

learned” database using hypertext links to directories, abstracts, and other documents,
Hughes also hopes to use

knowledge mapping

Question # 21 of 30 (Start time: 05:57:43 PM) Total Marks: 1

Which of the following is not a characteristic of an organization?

Select correct option:

Social entities

Goal directed

Linked to the external environment

Haphazardly directed

Question # 22 of 30 (Start time: 05:58:25 PM) Total Marks: 1

The set of values, guiding beliefs, understandings, and ways of thinking that is shared by members of an organization and taught to new members as correct. This statement refers to which of the following?

Select correct option:

Culture

Norms

Custom

Tradition

Question # 23 of 30 (Start time: 05:59:01 PM) Total Marks: 1

Which one of the following is not an essential element in defining the word “organization”?

Select correct option:

Social entity

Goal directed

Deliberately structured

Must be commercial

Question # 24 of 30 (Start time: 05:59:36 PM) Total Marks: 1

What is the level of centralization in an organization with a bureaucratic approach?

Select correct option:

Remains high

Remains low

Remains unchanged

None of the above

Question # 25 of 30 (Start time: 06:00:10 PM) Total Marks: 1

Which describes how decisions actually have to be made under severe time and resource constraints?

Select correct option:

Rational Approach

Bounded Rationality Approach page 115

TQM Approach

MBO Approach

Question # 26 of 30 (Start time: 06:00:50 PM) Total Marks: 1

What is the level of formalization in an organization with a bureaucratic approach?

Select correct option:

Remains low

Remains unchanged

Remains high

None of the above

Question # 27 of 30 (Start time: 06:01:21 PM) Total Marks: 1

Which one of the following may be the best description for a learning organization?

Select correct option:

An organization where lot of training takes place

An organization where employees are aligned with business strategy

An organization which develops a culture of constant learning from the past experiences

None of the above

Question # 28 of 30 (Start time: 06:02:03 PM) Total Marks: 1

The sum of information, experience, understanding, relationships, processes, innovation, and discoveries of a company is known as,

Select correct option:

Financial capital

Initial capital

Intellectual capital

Service capital

Question # 29 of 30 (Start time: 06:02:39 PM) Total Marks: 1

Which one of the following was a contribution of Joan Woodward, who was a British industrial sociologist?

Select correct option:

Study of services technology

Study of computer technology

Study of manufacturing technology

None of the above

Question # 30 of 30 (Start time: 06:03:14 PM) Total Marks: 1

Which one of the following is a change process that happens at once in the organizations?

Select correct option:

Incremental change

Radical change

Both of the above

None of the above

I am really thank full to MR Ulfat Abbas Jafery, MR Usman Alvi, MR Khuram Saeed, MR Sweet Poision and MSBA_124, for their effort to make this group helpfull to MSBA students.

We are proud to be pioneers in this emerging course by VU