

**MGMT611 Human Relations (alt. code=HRM611)-MIDTERM EXAM PAPER-- 8
DEC TO 19 DEC 2012**

Question 1: difference between the interpersonal and intrapersonal conflict

Question 2: are conflicts destructive or constructive in nature

Question 3 : Are three levels of trust are interrelated?? if yes justify your answer

Question 4" sources of conflicts

1: Describe vital role communication in organization:5

2: Related to become a great leader:5

3: Cognitive skill3

4 Social approaches3

4: People images in self esteem

In what ways your course "human relation" contributes to build your self confidence as a leader?

Assume that Mr. Ahmad faced adversity of not having enough money for education expenses. Being a student of human relation, suggest him creative solution of his problem.

You are going foreign country how can you overcome the cultural differences

1 Example of leader of who inspire or motivate you to do well

2 communication style

3 Differentiate vertical and Horizontal communication

4 How you control your anger

5 Give two example how you manage with a problem manager

1) question self-esteem

2) stress handle

3) non-verbal communication topic

4) 5 points about customer care or relation

5) anger handle

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