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Question # 1 of 20 (Start time: 09:00:26 PM) Total Marks: 1

The images, languages and concepts held by the staff and customers indicate which of the following assets of knowledge?

Select correct option:

Experiential knowledge

Systematic knowledge

Conceptual knowledge

Routine knowledge

Reference Page # 131 (Handouts)

Conceptual knowledge assets consist of explicit knowledge articulated through mages, symbols and language. They are the assets based on the concepts held by customers and members of the organization.

Question # 2 of 20 (Start time: 09:01:55 PM) Total Marks: 1

Which of the following is the knowledge that people carry in their minds and is, therefore, difficult to access?

Select correct option:

Explicit knowledge

Tacit knowledge

Procedural knowledge

Declarative knowledge

Question # 3 of 20 (Start time: 09:03:13 PM) Total Marks: 1

Which capital creates the leverage and flexibility to rapidly deploy new knowledge and create an ever-changing array of products and services?

Select correct option:

Intellectual capital

- Capital stock
- Social capital
- All of the given options

Question # 4 of 20 (Start time: 09:04:35 PM) Total Marks: 1

Which of the following global economy is also called as the “Information Age”, the “third Wave” or the_____?

Select correct option:

- E-Commerce Economy
- Electronic Economy
- Third World Economy
- Developed Economy

Reference Page # 5 (Handouts)

The global economy has decisively entered a new age. It is variously called the “Information Age,” the “Third Wave,” or the “Electronic Economy.”

Question # 5 of 20 (Start time: 09:06:03 PM) Total Marks: 1

Which one of the following is not a business driven approach?

Select correct option:

- Expert driven business
- Experience driven business
- Efficiency driven business
- Product driven business

Reference Page # 120 (Handouts)

Question # 6 of 20 (Start time: 09:07:27 PM) Total Marks: 1

Which one of the following is a property of knowledge capturing?

Select correct option:

Determining feasibility

Choosing appropriate expert

Taping the expert's knowledge

All of the given options

Question # 7 of 20 (Start time: 09:08:44 PM) Total Marks: 1

A project manager trains his juniors and assistants regarding the effective project management skills by telling its learning and experiences in the practical field. This scenario indicates which of the following dimension of nonaka's SECI model.

Select correct option:

Socialization

Internalization

Combination

Externalization

Question # 8 of 20 (Start time: 09:10:08 PM) Total Marks: 1

Which one of the following is most suitable for different place, same time conditions in knowledge sharing process?

Select correct option:

Face to face meeting

Peer to Peer shared computer

E-Mail

Video conferencing

Question # 9 of 20 (Start time: 09:11:36 PM) Total Marks: 1

Which of them is a correct statement?

Select correct option:

The greatest strategy, the greatest financial plan, the greatest turnaround, is only going to be temporary if it is not grounded in people”

The greatest strategy, the greatest financial plan, the greatest turnaround, is only going to be temporary if it is not grounded in capital”

The greatest strategy, the greatest financial plan, the greatest turnaround, is only going to be temporary if it is not grounded in financial capital”

None of them

Reference Page # 30 (Handouts)

Question # 10 of 20 (Start time: 09:12:51 PM) Total Marks: 1

All of the following includes four dimensions of knowledge management EXCEPT:

Select correct option:

Processes

Products

People

Price

Question # 11 of 20 (Start time: 09:13:17 PM) Total Marks: 1

Which of the following is the study of the principles of valid Inference and demonstration?

Select correct option:

Logic

Fact

Argument

Rule

Question # 12 of 20 (Start time: 09:14:00 PM) Total Marks: 1

Phone services, fax services, answering services, web-hosting services, and meeting & conference facilities are the examples of which of the following?

Select correct option:

Virtual organizations

Virtual communities

Virtual offices

Virtual teams

Question # 13 of 20 (Start time: 09:14:44 PM) Total Marks: 1

To access multiple different repositories and sources from one screen, which of the following can be used in an organization?

Select correct option:

Group support system

Data warehousing

Internal portal

Web forum

Reference Page # 147 (Handouts)

Question # 14 of 20 (Start time: 09:16:11 PM) Total Marks: 1

Following Are the components of KM except:

Select correct option:

People

Currency

Process

Technology

Question # 15 of 20 (Start time: 09:16:34 PM) Total Marks: 1

The cost of an electronic transaction is what percentage of the corresponding traditional transaction cost?

Select correct option:

A Fifteenth of traditional cost

A tenth of traditional cost

A Twentieth traditional cost

Same as traditional cost

Question # 16 of 20 (Start time: 09:17:33 PM) Total Marks: 1

An effective data has which of the following characteristic/s?

Select correct option:

Accurate

Large

Comparable

All of the given options

Question # 17 of 20 (Start time: 09:18:55 PM) Total Marks: 1

ABC incorporation has implemented the advanced and updated version of an enterprise resource planning (ERP) software to get the competitive advantage by increasing its operational efficiency. ABC incorporation is pursuing for which dimension of the knowledge?

Select correct option:

Core knowledge

Advanced knowledge

Innovative knowledge

None of the given above

Question # 18 of 20 (Start time: 09:20:21 PM) Total Marks: 1

Human receive information in which of the following way?

Select correct option:

Seeing

Hearing

Smelling

All of the given options

Question # 19 of 20 (Start time: 09:20:43 PM) Total Marks: 1

The patient probably has a serious case of the flu. The given statement is an example of:

Select correct option:

Data

Instrumental understanding

Metadata

Knowledge

Question # 20 of 20 (Start time: 09:22:09 PM) Total Marks: 1

The term _____ refers to a set of sequenced planned actions or events intended to help an organization increase its effectiveness.

Select correct option:

Intervention

Performance management

Institutionalization

Knowledge management