

HRM724 Conflict Management Final Term 2013

QNO1: Negotiation in angry mood brings financial loss. You agree or disagree with statement

QNO2: A manager in conflict, go to court and loss case, which ethical issue stand for, explain it.

QNO3: A female claim about harassment, going to court, why not mediation?

QNO4: Three friend arranged a meeting for business purpose, one come late , how you will see it ?

QNO5: Similarities and dissimilarities between arbitration and mediation

QNO6: When you trying to solve a conflict, you will focus on explicit or implicit views

QNO7: In which style of conflict management you can use reward power

QNO8: Write factors of cultural diversity , how you will manage it in multinational level